

Hoop Hunter Basketball Policies for Private & Group Training

If you have a question concerning the policies,
please call the office 817 491-9602 or email hoophunter@hoophunter.com.

1. All scheduling is done through the office.
2. Payment (cash or checks made payable to Hoop Hunter basketball) are due in full by the first session.
3. A late fee of \$10 will be charged for payments not made on time. If after 2 weeks the payment has not been received, the time slot can be given to an athlete on our waiting list.
4. If you schedule sessions and cancel within 72 hours of the first training session, a fee of \$50 will be charged.
5. If any fees remain unpaid, you will not be allowed to participate in any Hoop Hunter event until the account is paid in full.
6. Hoop Hunter Basketball will allow one make-up session per group of purchased sessions, due to illness. If you cannot attend due to illness, email the office (if between 9am-1pm) after 1:00pm, please send a text to your trainer.
7. If a player does not show for a scheduled session, that session is forfeited and is not made up.
8. Your time slot is not automatically held for future sessions. In order to secure a time, you must contact the office and send a deposit (1/2 the amount).
9. A time clock will be used to determine the start and finish of each workout. The clock begins at the scheduled workout time; not when you arrive. Try to arrive 10 minutes prior to your scheduled time in order to stretch properly. Please stay off the court until your lesson begins. There is to be no one else on the court when training is in progress.
10. Cell phones are a distraction. Please turn them to silent inside the gym and step outside to place or receive a call. It is important to remain quiet when training is in progress.
11. There is NO videotaping of any sessions.
12. There are to be no parent interruptions during workouts, such as negative comments made to the player. This is a hindrance to Hoop Hunter Basketball's positive method of teaching. Any person making negative remarks may be asked to leave the gym.
13. Parents are asked to keep conversations with all trainers before and after a session to a minimum,. Please do not take away court time. Appointments with trainers may be made by contacting the office. Please allow at least 24-48 hours for a call back.
14. Hoop Hunter Basketball reserves the right to discontinue training sessions, if it is felt, that a player is not making progress due to a lack of commitment or effort.